

Terms & Conditions

Please read our health and safety advice below and our risk assessment, kindly make your guests aware of these safety notices.

Our Birthday party option is a great way to enjoy your day at Sky Park Farm! With entry to explore the farm at your own leisure and exclusive 2-hour private use of our Deer Hub.

This is a non-guided package, allowing you and your party to explore the farm at your own leisure.

The Deer Hub is available for groups of a minimum of 14 children. We are open seven days a week and offer two party sessions a day. There are two price options for our party's and are costed as –

Deer Park Members

- **Cold Food Option:** £20 per child.
- **Hot Food Option:** £24 per child.

Non-Deer Park Members

- **Cold Food Option:** £22 per child.
- **Hot Food Option:** £26 per child.

What's Included:

- **Downloadable Invitation**
- **Access to the Deer Park & Adventure Play**
- **Private Hire of the Deer Hub:**
 - Exclusive use of the Deer Hub for two hours.
 - Available sessions: 10:30-12:30 or 14:30-16:30.
- **Cold Food Option:**
 - Cheese, Ham, or Jam Sandwich
 - Piece of fresh fruit
 - Bag of crisps
 - Yoyo fruit snack
 - Juice
- **Hot Food Option:**
 - Chicken nuggets
 - Chips
 - Juice
- **Deer Food for Each Child**
- **Dedicated Party Host**

To keep all children safe please make us aware of all food allergies 48 hour in advance. Please make sure all your guests use our hand-washing facilities as many times as they want.

Additional extras:

- **Birthday Cake:** Victoria Sponge or a Chocolate Birthday cake available to pre-order.
- **Deer Feeding Experience with our Ranger:** An interactive experience where children can feed the deer under and learn with guidance of a ranger.
- **Ice Cream or Slushie:** A cool treat to make the party even more special.

- **Pick 'n' Mix Sweets:** A selection of sweets for children to enjoy.
- **Filter Coffee & Tea Station for Parents:** A station offering coffee and tea for parents to relax and enjoy.
- **Decorations:** Themed tablecloth and table wear

To secure your booking

To make a booking we require a deposit of £100.00 which is non-refundable. Parties must be booked and paid for 14 days in advance. We look forward to welcoming you. Please review the terms & conditions for more information.

Terms and conditions

- The hirer confirms they have read the 'Farm ' Rules & Regulations.
- Any food allergies must be made aware in writing to Sky Park Farm via info@skyparkfarm.com at least 2 working days prior to the party date, otherwise the hirer is responsible.
- Whenever animals are petted and before eating, drinking hands must be washed.
- The hirer accepts responsibility for any damage caused to the facilities.
- The hirer confirms that responsible adult supervision is available for all children present at the party.
- Hirers will be responsible for the behaviour of those present and for ensuring that activities and persons present do not cause a nuisance to other users of the farm.

Farm Rules

How to enjoy your visit

It is impossible to make any working farm a totally risk-free environment. Our animals are all well cared for but all animals (and the earth itself) naturally carry a range of microorganisms, many of which can be transmitted to humans and may cause ill health. Our animals are mainly calm and friendly temperaments but any animal can be unpredictable if it is frightened or teased, or even if it is having a bad day!

The e. Coli risk

Whenever animals are petted and before eating, drinking or smoking (smoking not allowed on the farm) hands must be washed. Footwear should be cleaned after your visit. Anything dropped on the ground should not be used again until disinfected, this is particularly the case with children's toys, comforters or dummies.

Please Note:

1. It is understood that E. coli is contracted through the faeces of certain prone animals; although all animals including humans have low levels of this in their systems.
2. Humans touching contaminated areas i.e. fences and animals that have come into contact with it can contaminate themselves by simply touching their mouth.
3. We attempt to contain the risk through the use of fencing and restricted access to animals. Areas of risk are regularly sprayed with an appropriate disinfectant and if animals are moved, in the event of them fouling this is immediately cleaned away and disinfected.
4. Animals that are petted or come into contact with humans are cleaned and disinfected to the best of our ability.

For these reasons you must observe our rules, and by entering you agree to do so on behalf of yourself and any child accompanying you.

Supervision:

- Children under 14 years of age must be accompanied by a responsible adult.
- Children under four years of age must be individually supervised.
- Children between four and eight years of age must have at least one supervisor to every four children.

The responsible adult must ensure that:

- Any pre-existing cuts and grazes are covered with waterproof dressings.
- Every child is wearing appropriate clothing and footwear.
- No food is brought onto or consumed on the farm except in designated areas.

The responsible adult must also ensure that both during and after the visit:

- No child tastes animal food or eats food that has fallen on the ground.
- All children and adults always wash and dry their hands thoroughly after any contact with animals, before eating, and before leaving the farm, using soap and warm water and the antiseptic washes provided.
- No child sucks their fingers or puts anything in their mouth.
- All children clean or change their footwear before leaving the farm and wash their hands after any contact with animal faeces on the shoes.
- All children approach and handle only permitted animals quietly and gently and do not chase, frighten, tease or torment any animal.
- No child climbs on or into any of the pens.
- No child puts any part of their body inside any pen unless it is a specifically designated petting pen.

Remember that the children you are accompanying are your responsibility and please take care yourself to follow these rules.

Risk assessment

This risk assessment is a pre-visit safety brief for children, teachers and visitors on the potential hazards associated when visiting our farm - all of which can be avoided. We take every precaution to manage all eventualities associated with the risks of visiting a working farm, please remember that animals have a mind of their own and heavy machinery is constantly operated. We kindly ask that all visitors please pay attention to information and instructions being shared by members of our staff upon arrival and during the experiences.

*Make sure that children wear appropriate clothing and footwear for the day - please consider bringing their raincoats.

*Our staff must be notified if any visiting child suffers from any type of allergies.

Hazards	Comments
Escaped Animals	Our animals are very used to human activity. Many have been with us since birth. Each have their own personality and need to be respected. However, if you feel uncomfortable around animals - please call a member of our team. If one of our animals for some reason manages to escape their enclosure, please do not engage and keep a safe distance. Larger animals do kick so please make sure to never stand directly behind them or to their side.
Feeding Large Animals	Please make sure that when feeding our larger animals with feed bought at our Reception - that hands are always held out flat. Our animals are used to being hand fed and it is very unlikely they will mistake your finger for food but this is educational advice that must be practiced. Do not stick fingers, hands and arms in areas where they may get stuck or struck by an animal.
Bites / Injuries	Sometimes animals can be unpredictable and this may be caused by stress brought on by an outside development. Please do not shout at or annoy the animals. They adore attention and require a gentle

	interaction. Make sure not to overcrowd and give them space to enjoy each and every visitor.
Avoiding Infection on Farm Visits(illness, allergy, disease)	We take the welfare of our visitors, staff members and animals very seriously. We ask that hands are washed before and after every interaction with our animals and that feet are dipped before entering the farm and on exit of the farm. Please see our Farm Rules information sheet for further details.
Car Parking / Moving Vehicles	Although we have put barriers, signs and speed bumps to prevent any accidents, we still ask that visitors and especially those with young children take extra care whilst in the car parking areas and on the roads. Do not allow children to be unsupervised or run in these areas
Wet/ Uneven Floors	Like any outdoor location the floors can be uneven and slippery at times. Please take care when making your way through the farm.
Running/Unsupervised Children/ Climbing Objects	Children should be supervised at all times and kept in close proximity and instructed not to climb on gates, fences, walls etc., in order to prevent any physical injurie
Farm Access- Straying into Prohibited Areas	Please keep within the farm boundaries. Do not climb over fences or go through closed gates. There is signage throughout the farm to help prevent any straying.
Animal Interaction/ Movement	When interacting with any type of animal you have to be aware of their body language, behaviour and make sure to respect their space. Animals tend to approach us humans out of curiosity and to inspect. If they feel safe enough they may get close enough to be petted. Most of our larger animals are used to and overjoyed to be fed special treats purchased by our visitors at the reception. Some animals such as the pigs should not be petted.
Insects	Natural inhabitants of the countryside - pollinators and most other insects pose no risk unless provoked.

Sky Park Farm Children's Parties - Terms & Conditions

A non-refundable deposit of £100.00 is required to confirm the booking. The total balance is payable 14 days prior to the booking with your confirmed date and time, at which time the whole sum is non-refundable. All prices are inclusive of VAT. We will only accept bookings with a minimum of 14 children.

Payments are to be made to Sky Park Farm Ltd via invoice.

Use of the facilities are at your own risk where it relates to activities which are not directly connected to the farm itself. The hirer is responsible for ensuring that all in attendance make full use of the hand-wash facilities to reduce the risk of transfer of E. coli and other bacteria. ONLY food and drinks purchased on site is allowed to be consumed within the hired out facility (birthday cakes are permitted by prior arrangement). No food is allowed to be taken out onto the farm. The hirer accepts that they will be responsible for any damage caused to the facilities. Whilst on the farm premises and during all activity sessions - you must ensure that responsible adult supervision is available for all children present. Hirers will be responsible for the behaviour of those present and for ensuring that activities and persons present do not cause a nuisance to other users of the site.

