

**To make the most of your visit, please see our frequently asked questions and keep up to date with what's going on at Sky Park Farm on our social media channels, @skyparkfarmwestharting on Facebook and Instagram and our news and events pages. Frequently Asked Questions**

**What are your opening hours?**

[Opening Hours](#)

**What are your opening times and days?**

Our Visitor Centre, Adventure Playground, farm and trail will be open for visitors every Saturday and Sunday, 9am -5pm until 16th July.

From 16th July we'll be open 6 days a week, Tuesday to Sunday 9am - 5pm.

Advanced [booking](#) is required.

**Deer Farm and Adventure Playground:**

Open 9am – 5pm every Saturday and Sunday until 16th July.

From 16th July open six days a week, Tuesday - Sunday 9am - 5pm.

**Please book before your visit on our [bookings page](#).**

Farm opening hours will be reduced during winter months when daylight is more limited. Please see our [Opening Hours](#) to keep up to date with any changes.

**Farm Shop & Butcher: Opening late July 2021:**

Monday to Saturday 7.30am – 5pm, Sunday 8am – 4.30pm

**The Grazing Rooms: Opening late July 2021:**

Open: Tuesday & Wednesday 9am – 5pm,

Thursday – Saturday 9am – 6.30pm,

Sunday 9am – 4.30pm

**Thursday, Friday, Saturday** there will be a reduced menu from 5pm - 7pm, last orders at 6pm.

**The Grazing rooms will be closed every Monday**

**How do you get to Sky Park Farm?**

If you're driving, from the A272 turn into Durford Lane, signposted Durford Mill and Harting. Follow the road for ½ mile and turn right into our free car park and look forward to a fulfilling farm experience.

Our new postcode, GU31 5PT, is currently only available on Google Maps. We recommend using Google Maps for our location and directions. [Map link](#)

For walkers, a public footpath, following the Serpent's Trail, meanders its way from the eastern edge of Petersfield to Sky Park Farm. The path crosses wildflower meadows, pasture and streams along the way, reaching West Harting after a brisk 40-minute walk.

For bikers, our farm offers a welcome break, with the promise of bike storage, a comfortable seat and a restorative drink, perhaps accompanied by a slice of something delicious.

For those who use the [WHAT3WORDS](#) app, you can find us by entering  
///rewriting.dinner.potential

### **Can I bring my dog?**

Assistance dogs are welcome throughout Sky Park Farm.

Unfortunately, for health and safety reasons, we are unable to allow dogs into the farm and adventure playground area.

Well behaved dogs are welcome in The Grazing Rooms and courtyard area, opening late July 2021. Water bowls for dogs will be provided.

### **Do you charge for car parking?**

No, parking is free at Sky Park Farm.

During busy periods, we have an overflow car park and visitors will be directed to this by members of our team.

### **Is there Wheelchair access?**

Yes, we have wheelchair access to all buildings at Sky Park Farm.

Outside and on the farm trail, whilst the land is flat around the farm, the ground is uneven so may not be suitable for all wheelchair users and wheelchair access to the River is limited and not advised. [Please see our accessibility guide for more information.](#)

We have two multi terrain wheelchairs available for hire from the Visitor Centre, please phone in advance of your visit to reserve. These wheelchairs are not suitable for accessing the river.

We have disabled parking bays at the nearest point to the Visitor Centre entrance.

### **Do I have to book before I visit the Farm and Adventure Playground?**

Yes, please book your visit online before arriving at the farm. [Bookings](#) or please call 01730 634634 if you're unable to book online.

**How much is it to visit the Deer Farm?**

Please visit our ticket page for information. [Ticket prices](#)

Access to The Grazing Rooms, farm shop and butcher is free (Opening in July 2021)

**Do you offer memberships?**

Yes, annual memberships are available. Please click on this link for more information. [Tickets and memberships](#)

**What does membership include?**

Our annual membership includes all year round entry to the farm, Adventure Playground, Farm Trail and picnic areas. Members also receive a 10% discount off all purchases within the Visitor Centre.

Membership pays for itself in just three visits!

**Can I make a group booking?**

Yes, groups of up to 20 are welcome if you book in advance. Please visit our website to book or call 01730 634634 for more information.

**Do you have baby changing facilities and disabled toilets?**

Yes, toilets, disabled toilets and baby changing facilities are available at the farm entrance by the Visitor Centre.

**What is available in the Visitor Centre?**

We have light refreshments - coffee and soft drinks, sandwiches, sweet treats and healthy snacks available in the Visitor Centre, along with a number of lovely deer and animal themed gifts.

**What if I need to cancel my booking?**

If you need to cancel, please do so 24 hours before your booking for a full refund. Please contact us by email [info@skyparkfarm.com](mailto:info@skyparkfarm.com) or phone us on 01730 634 634 to cancel your booking and process your refund.

**Do you have free WiFi?**

Yes we have free WiFi in the Visitor Centre, The Grazing Rooms cafe, Farm Shop and Butcher. Log on to Sky Park Farm (Guest).

**How long does it take to walk around the farm trail and how far is the walk?**

You can access as much or as little of the trail as you like. The time it takes depends on your walking speed, but as a guide it takes about 1 ½ hours to walk around the whole farm trail and it is approximately 3 kilometres.

### **How long can I stay at Sky Park Farm?**

You can stay at Sky Park Farm as long as you like within our opening hours.

### **Where can I buy food?**

The Visitor Centre offers sandwiches, drinks, ice creams, sweet treats and healthy snacks.

### **Opening end of July 2021, The Grazing Rooms, Farm Shop and Butcher:**

The Grazing Rooms will open from 9am-5pm Tuesday to Sunday with last orders at 4pm on a Saturday. A reduced menu is run between 5pm-7pm Thursday-Saturday and The Grazing Rooms shut at 4pm on a Sunday.

The Grazing Rooms is closed on a Monday but we have our café bar in the Visitor Centre which is open during the farms opening hours of 9am-5pm Tuesday - Sunday. There is also our locally stocked farm shop and butcher where you can pick up groceries, meats, snacks or perhaps a ready meal prepared by our kitchen team.

### **Can I buy or bring my own food?**

You can buy sandwiches, snacks and drinks at the Visitor Centre. You can bring your own picnics to eat in our outdoor areas at the farm, there are picnic benches at the Dew Pond and by the River Rother. Please dispose of your rubbish in the rubbish and recycling bins provided around the farm.

### **Do you have an outside seating area?**

Yes we have tables and benches with parasols on The Terrace outside the Visitor Centre. We also have picnic tables at the Dew Pond and River Rother picnic area.

### **What age group is Sky Park Farm suitable for?**

All ages are welcome at Sky Park Farm and all age groups can enjoy the deer, the farm experience and the beautiful surroundings.

The Adventure Playground is suitable for all children, toddlers to big kids! There is a specific area for under 5's and a larger area for older children.

### **Do children need to be supervised?**

Children must be supervised by an adult at all times around the farm and in the playground. Please encourage your children to share the equipment. Sky Park Farm cannot be held responsible for any injury, howsoever caused.

**Are there any restrictions at the farm or Adventure Playground?**

Sky Park Farm is a working deer farm and there will be occasions where the whole farm or parts of the farm will need to be temporarily closed for operational reasons, such as moving the deer to different paddocks. In such instances, we will endeavour to give as much notice as possible.

**Can we feed the deer?**

Yes you can feed the deer, please only feed the deer the special deer food available to purchase in the Visitor Centre. Deer have a limited diet and to prevent illness, please do not feed the deer anything else.

**When and where can we feed the deer?**

It is possible to feed the deer at any point along the fence lines around the park. Some of our deer are sometimes shy and may not want to take food but will be happy to eat it from the ground if you throw it into the paddocks.

We will be holding designated feeding times with one of our Park Rangers in a specifically designed feeding area. [Please see our events page for more information.](#)

Please ask our Sky Park Rangers if you have any questions. They'll be around the farm during your visit.

**Where can I wash my hands?**

Hand washing facilities in our toilet blocks at the Visitor Centre and The Grazing Rooms. We also have hand washing stations available outside in the Adventure Playground, by the deer feeding station and at the Dew Pond. There are hand sanitiser machines available at the Visitor Centre.

**What clothes and footwear are appropriate for walking around the farm?**

Suitable clothing and footwear for the weather conditions and time of year is advised. The farm experience offers little shelter from the weather so please bring appropriate clothing for the weather conditions. Hoggin (large compacted gravel) paths are in place around the majority of the trail and grass paths are found near the river and dew pond. Sandals are not advised.

**What do I do if I have lost something at the farm?**

All lost property is brought to the reception at the visitor centre at the end of the day. If you think you have lost something please call 01730 634634 or email [info@skyparkfarm.com](mailto:info@skyparkfarm.com) to see if we have your item. If we have your item we will need

your name and number and who is picking it up, if you are emailing us please do let us know the day of your visit.

**Can I buy a gift voucher?**

Yes of course, please ask a member of our team either at the Visitor Centre or at the till point in the Farm Shop and they will be happy to help you.

**Can I book a school trip?**

Yes, please contact [info@skyparkfam.com](mailto:info@skyparkfam.com) for more information.

**Can I book the Education Centre for an event?**

Yes, the Deer Hub can host education and other events. Please email us [info@skyparkfarm.com](mailto:info@skyparkfarm.com) or call us on 01730 634634.

**Where do I park if the car park is full?**

Please park on the grass to the left of the entrance or there is an overflow car park that our staff will signpost you to if necessary.

**Do you have a first aider?**

Yes there are first aiders on the site at all times and we have first aid equipment in the Visitor Centre and The Grazing Rooms.

**Water Safety Information:**

**River Rother:** please be advised that there are steep banks by the river. The river is fast flowing and deep in places. The water may look calm on the surface but there can be strong undercurrents. Swimming or playing in the water is not permitted under any circumstances. Please do not go too close to the water's edge and keep a watchful eye on your children at all times. Sky Park Farm cannot be held responsible for any injury howsoever caused.

**Dew Pond:** please be advised that playing in the water is not permitted under any circumstances. Please do not go too close to the water's edge and keep a watchful eye on your children at all times. Sky Park Farm cannot be held responsible for any injury howsoever caused.

**Will we get turned away if you're too busy?**

Due to Covid 19 guidelines and in order to maintain social distancing at the farm, we have implemented a booking system. Please book in advance of travelling to Sky Park Farm to avoid disappointment. [Bookings](#)

**What is your smoking policy?**

We have a no smoking policy throughout the farm and all buildings on site.

**What payment methods do you accept?**

We accept all major credit and debit cards and advise, where possible, to make contactless or card payments. However, cash payments will be accepted in the Visitor Centre, Farm Shop and The Grazing Rooms, if required.

**What is Sky Park Farm doing to help the environment?**

We are very aware of the part that we play in helping the environment and have ensured we are as environmentally friendly as possible. We use recyclable products and minimise waste and recycle all that we can.

We have planted many trees and take great care of the land at Sky Park Farm, enhancing the natural environment and beauty.

**Photography permissions for usage of photographs taken by visitors at SPF ?**

Visitors are welcome to take photographs for personal use whilst at Sky Park Farm. Should you wish to use images for commercial use please request permission from staff in the Visitor Centre.